

Order Processing: Where is my receipt?

An email receipt is automatically sent to the email address specified in your Note Perfect account at the time of purchase, or shortly after. Your emailed receipt contains your Order Number, and details of your purchase and other pertinent detail. It is important that you should keep it as your proof of purchase, so that you can quote the order number should you need to. Your order details can also be accessed by logging into your Note Perfect account on our web site.

If you have a PayPal account, details of the transaction should also be emailed to you from PayPal to the email address specified in the PayPal account.

In an increasingly paperless society, from February 2012, we will no longer be providing paper receipts for items shipped by post. The receipt provided via email will be your official receipt.

Note: If you have not received your email receipt and your purchase was successful (you received a purchase confirmation screen in the purchase flow), please firstly check your junk mail folder, and spam filter, then if you still do not have it please contact us giving as much detail as possible from your Note Perfect account back office, and we will contact you with your email receipt or look further in to the issue.

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